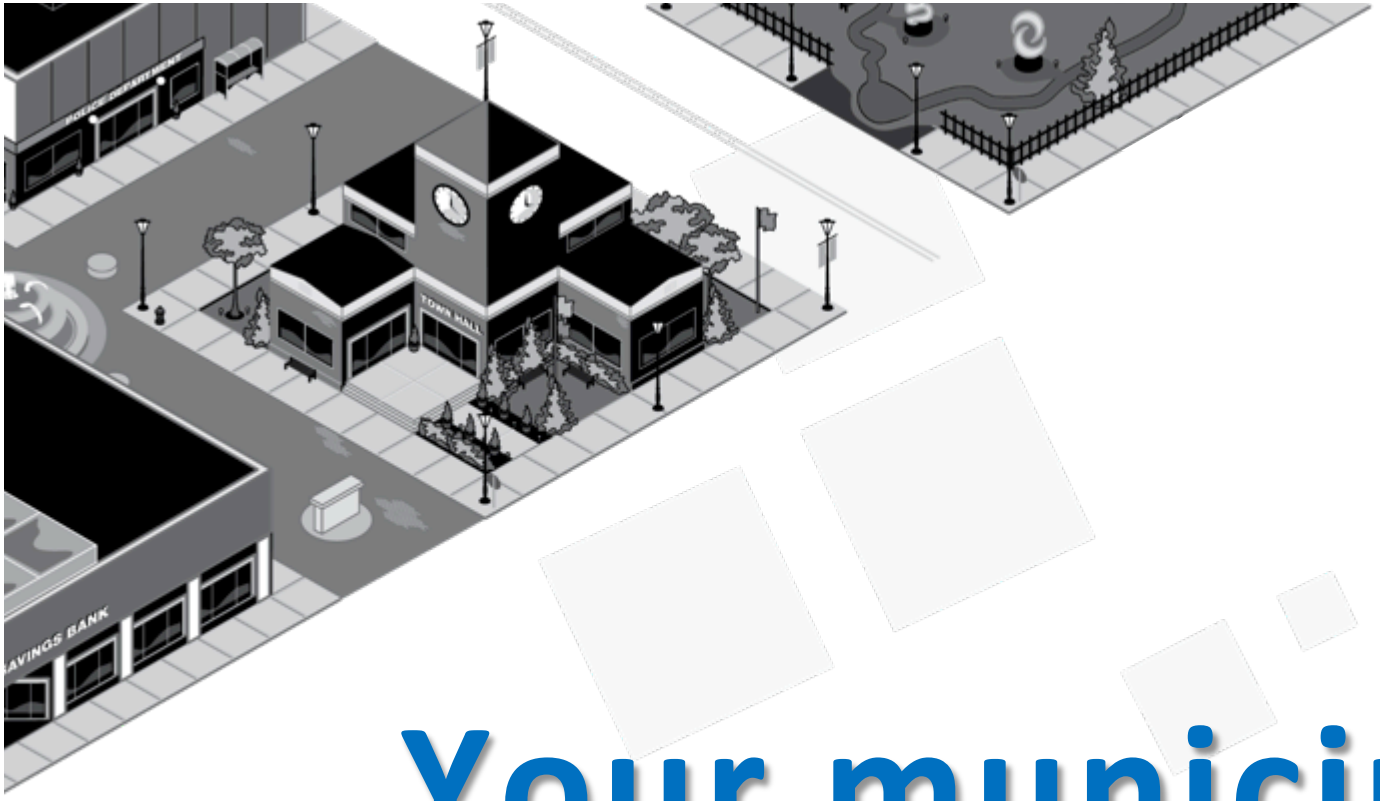

Your municipality.
Your way.

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A Presentation About **Municipal Software**
Designed Just For **You**

Your municipality …

- It's rarely ever YOUR way though - is it? And it certainly isn't easy



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Your way …

- How do you operate, and sustain your community?
- How can your community grow and flourish?
- What resources, controls, processes, what inputs are utilized?
- What are the outputs and how are they monitored?

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Your way …

- Your way should utilize available inputs and controls to become smarter, to become better connected across your municipality – and connected to it
- Your way should monitor outputs and learn how to better understand and utilize them

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Leading the Way?

- Do you lead the way?
- Yes – elected as community leaders, Mayors, Deputy Mayors, Councillors, appointed officials like Town Managers, CAO's, Clerks, Managers, etc.
- You are expected to have the answers

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Finding the Way

- Is this more fitting?
- Connecting the dots is critical to meeting those expectations, to lead your community
- Understanding the dots, and the lines that connect them
- Finding the way means Change

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Finding the Way

- How?



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Finding Your Way

- Change
- Improvement
- Challenging yourself
- Asking difficult questions
- Answering difficult questions, or at least addressing them until you have the right information

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Finding Your Way

- Look first at your resources
- Start with people

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Where to Start?

- Start with Why
- Why connect the dots?
- Why change, improve, adapt?

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Where to Start?

- Look at your current municipality.
- Who?
- What?
- When?
- Where?

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Staff



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Council



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Stakeholders



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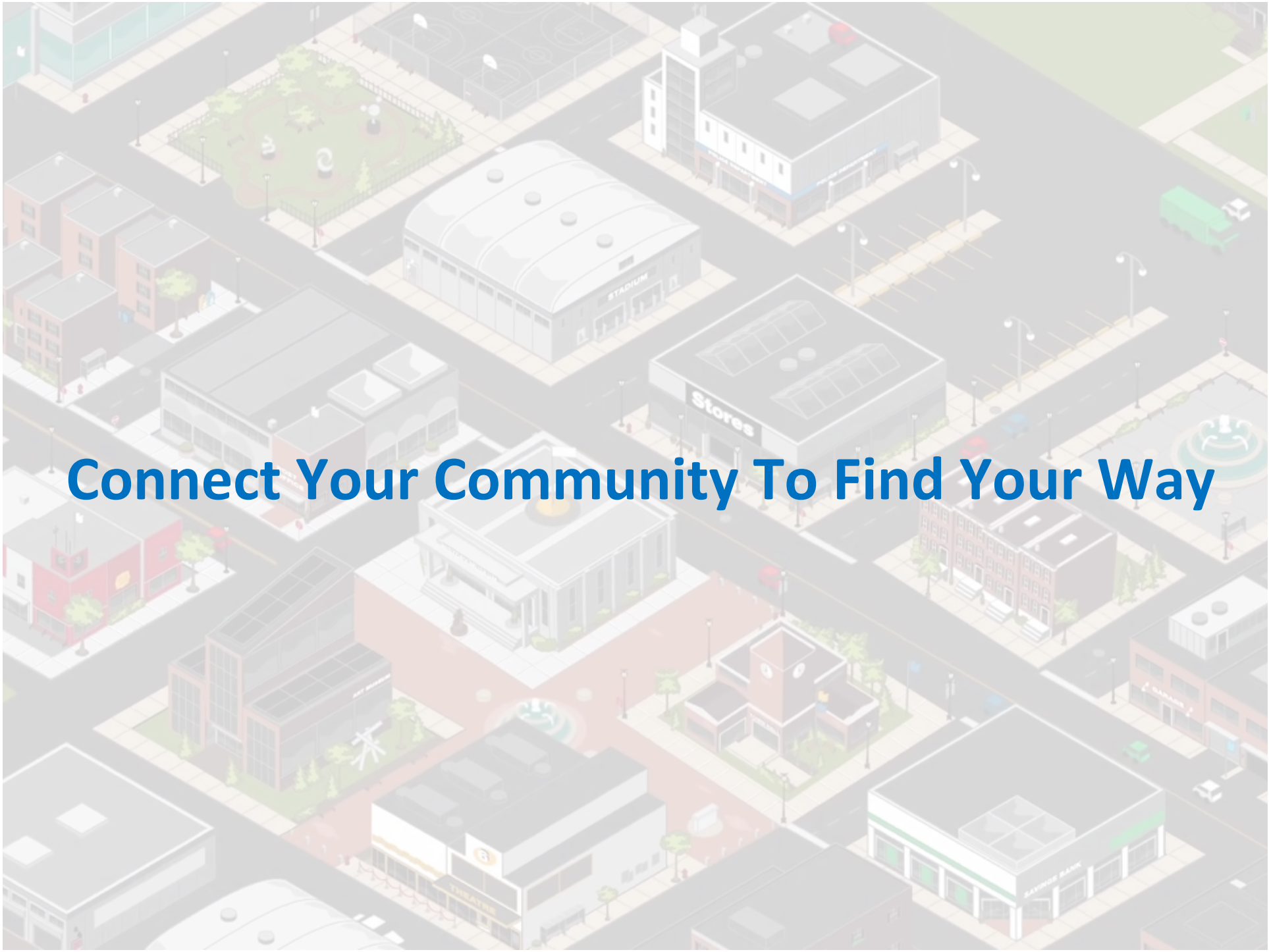

Connect Your Community To Find Your Way

Where Does TownSuite Fit In?

- Consider your existing municipal systems
- TownSuite can help you identify and connect the who, what, when and where.
- The outputs – the result of these connections can help you plan and continuously adapt the why.

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Where Does TownSuite Fit In?

- TownSuite Municipal Software is but one of the tools that can help you
- The reach of TownSuite within your municipality and across your community can greatly contribute to a stronger, more sustainable municipal government

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Where Does TownSuite Fit In?

- TownSuite is living software
- It connects the Who
- It connects the What the When - many of the inputs, outputs
- It connects the Where

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Manage Your Accounts

- Transactions – billing, receipting, invoices, payroll
- Budgeting
- Connect transactions from other departments / functions



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Manage Infrastructure

- Asset additions, disposals, maintenance, financial reporting
- Capital budgeting
- Locations
- Asset Management – work orders, maintenance, replacements, the entire asset life cycle



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Control Development

- Manage entire building / development process
- Configure it to the way you do things
- Permits, Signs, Demolitions, Subdivisions
- By-Law enforcement



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Connect With Your Community

- Connect in new ways
- Mapping
- Web Services
  - Customer Portal
  - Event Registration
  - Complaints
  - Employee
  - Mapping



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Your Connected Municipality

- Will facilitate
  - More informed decision making
  - Wiser spending
  - Smarter planning
  - More accessible services and programs
  - A more engaged community
  - Better management of your municipal information

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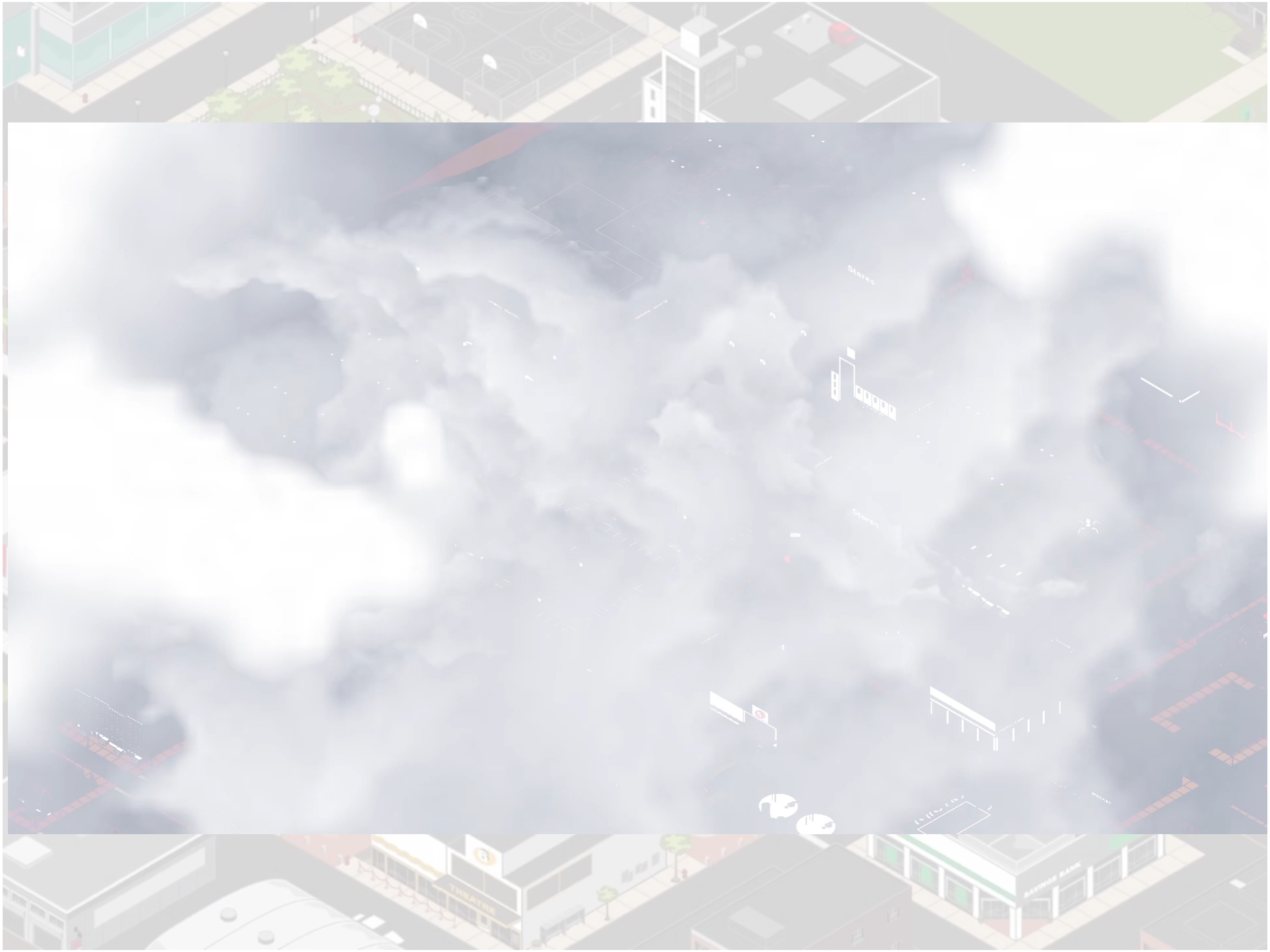
Stores
Stores

Your way

- Finding your way has many challenges

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Your municipality. Your way.

- Your way isn't the way you have always done it
- Your community lives, and so should your municipal government
- Inputs, outputs, stakeholders, and municipal systems will change

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Your municipality. Your way.

- Your municipality must evolve, adapt and grow
- Your way, your path must also do the same

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Living Together – Growing Together

- Living software means that we all grow together
- Because we all grow together, we can strengthen each other
- Because we strengthen each other, we continue to grow together
- It is a continuous cycle

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The Right Tools

- They are developed and improved with your input – you are the real experts
- They "get" municipalities
- They are made to work together
- They pay for themselves over time
- They connect information and people

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The Right Tools

- Enabling
- Empowering
- Configurable to your municipal processes

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The Right Tools

- Connect your information, people, resources – your community
- Achieve your objectives, meet your goals and manage your priorities
- Become more sustainable, responsible and efficient in how you utilize your valuable resources

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TownSuite Municipal Software

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