Commissionaires
Newfoundland & Labrador Division
By Law Enforcement Opportunites for NL Communities
Municipalities NL Conference-3 November 2017





Commissionaires Newfoundland and Labrador

Company Profile

The Canadian Corps of Commissionaires



The Canadian Corps of Commissionaires is a federally incorporated body without share capital. Incorporated in 1925 under what is now Part 2 of the Canada Business Corporations Act, Commissionaires has member Divisions across Canada, each of which are similarly incorporated as part of a Federation of Divisions.

The Canadian Corps of Commissionaires Federation Divisions

The Canadian Corps Of Commissionaires- A Not For Profit Organization
Canadian Corps of Commissionaires (Victoria, the Islands and Yukon Division)
The British Columbia Corps of Commissionaires
Canadian Corps of Commissionaires - Northern Alberta Division
Canadian Corps of Commissionaires (Southern Alberta Division)
Canadian Corps of Commissionaires (North Saskatchewan Division)
Canadian Corps of Commissionaires (South Saskatchewan Division)
Canadian Corps of Commissionaires (Manitoba Division)
Canadian Corps of Commissionaires (Hamilton)
Canadian Corps of Commissionaires (Great Lakes)
Canadian Corps of Commissionaires (Kingston and Region Division)
Canadian Corps of Commissionaires (Ottawa Division)
Corps Canadien des Commissionnaires (Division du Québec) Inc.
Canadian Corps of Commissionaires, New Brunswick & P.E.I. Division, Inc.
Canadian Corps of Commissionaires (Nova Scotia Division)
Canadian Corps of Commissionaires (Newfoundland & Labrador Division

Commissionaires

Purposes of the Corporation In Law

- To contribute to the security and well-being of Canadians and to support veterans and retired members in their transition to civilian life through the creation of meaningful employment opportunities throughout Canada for former members of the Canadian Forces, the Royal Canadian Mounted Police and others who wish to assist in providing this support.

Social Mandate

- *Commissionaires is dedicated to providing meaningful opportunities, for veterans of the Canadian Forces and the RCMP.*



Commissionaires Newfoundland and Labrador

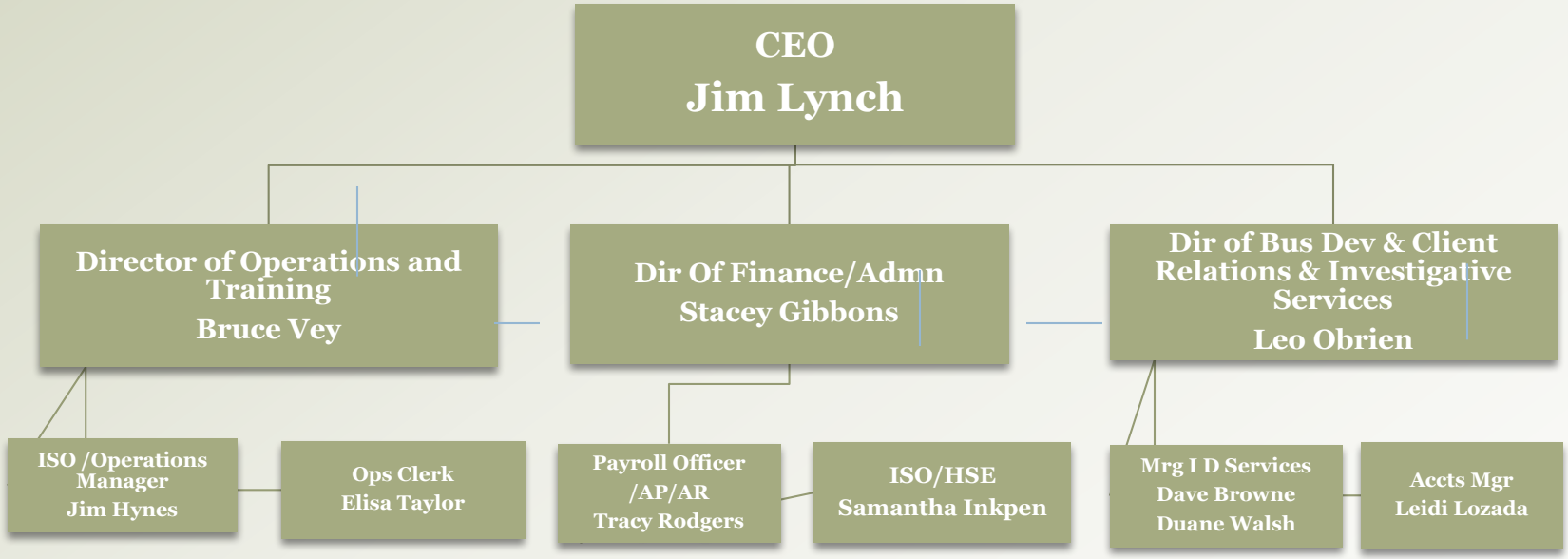
- Provincially incorporated quasi military organization
- Not-for-profit
- Part of Federation with 15 Divisions
- High standards of discipline and responsibility
- Outstanding customer service
- Trusted by Canadians since 1950
- A Security Solutions Provider



Our Organizational Chart



Organizational Chart
Commissionaires Newfoundland and Labrador



Our Employees



Our Security Officers

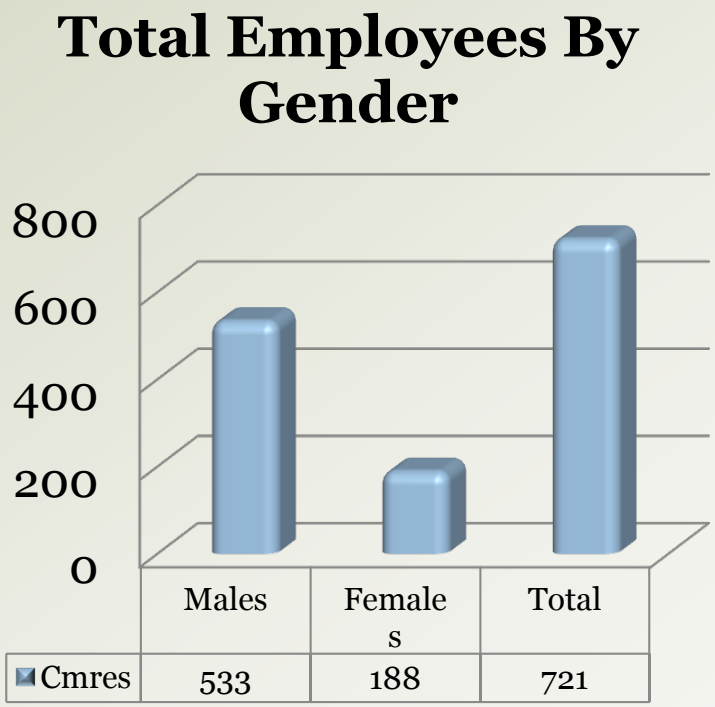
Our Commissionaires are:

- Are Trained to Canadian General Standards Board (CGSB) federal standards
- Are Security Cleared through PSPC or Transport Canada
- Must provide a Police Certificate of Conduct prior to employment
- Are insured and bonded for the work they do
- Are First Aid certified
- Undertake client specific training ie Use of Force, PWSR, TCI, CPI, etc
- Undergo rigorous background checks

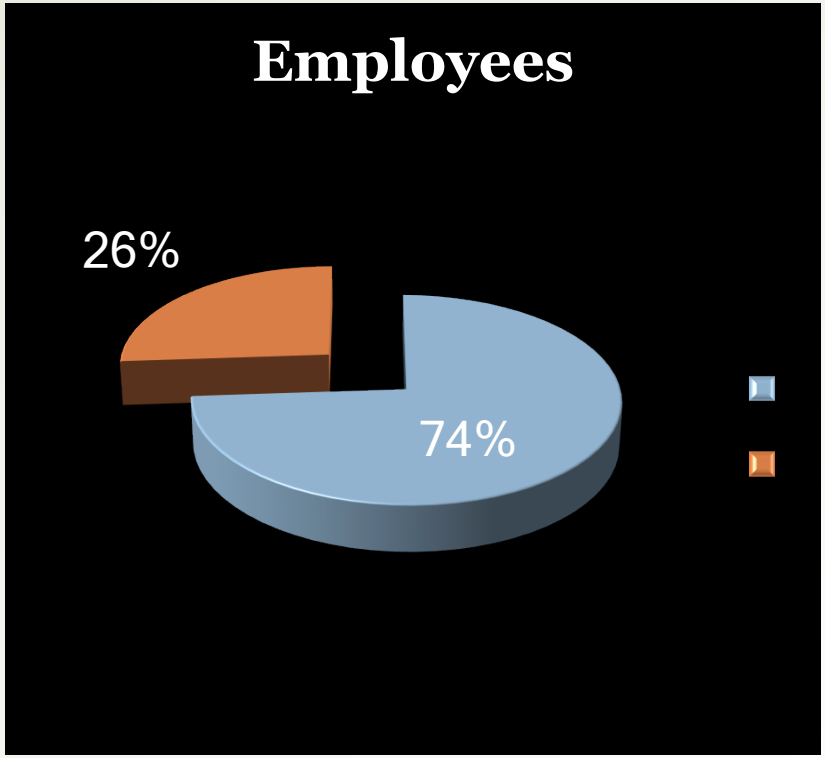


Total Population

As of 13 Sept 2017



As of 13 Sept 2017





Commissionaires Newfoundland & Labrador

Board of Governors

Board of Governors

The Canadian Corps of Commissionaires- Newfoundland and Labrador Division is part of a national not-for-profit organization that has as its mandate the employment of veterans of the Canadian Forces and RCMP and other Canadians interested in the security industry. Newfoundland and Labrador Division is governed by a Board of Governors, who serve as Volunteer Directors/Members and who provide strategic governance and oversight to the Corps.

Board of Governors Newfoundland and Labrador Division	
Chief of Police (Ret'd) Joe Browne- Chair	Mr. Robert Wilton-Treasurer
Ms Gail Penney Vice Chair	Mr. Robert Jenkins-Secretary
Mr. William Mahoney	Mr. Don Newell
Mr. Earl Ludlow- Past Chair	Ms Julia Avery

Our Services



CNL Services

1. Security Guarding



2. Police Clearances, Fingerprinting, Identification Services



3. Private Investigative Services Unit

4. Security Consulting/Risk Management



5. Professional Customer Service & Client Specific Training



6. Detention Guards



7. Mobile Patrols



8. By-Law Enforcement





Our Clients

Commissionaires is a 24/7 security service provider. We pride ourselves on being responsive to our clients needs and generally enjoy excellent relations with all whom we serve.

At Commissionaires we believe clients are our most valuable assets. Our commitment is to provide highly qualified professional security guards for every situation.

Our Clients

Airports

St. John's Airport Authority Terminal and Escorts
CATSA Penetration Testing

Gander Airport Authority Terminal and Escorts
CATSA Penetration Testing

Deer Lake Airport Authority

St. Anthony Airport

Goose Bay Airport

Wabush Airport

Our Clients

Port Authorities
Coast Guard Southside Base
St. John's Port Authority
Long Pond Harbour Authority
P.F.Collins (Technip-Pier 17)
ASCO Supply Chain Management Mount Pearl, NL
Nunatsiavut Group of Companies for security at the marine dock in HVGB.
Botwood Transport Canada

Our Clients

Military Facilities
CFS St. John's
CFB 9 Wing Gander
CFB 5 Wing Goose Bay

Our Clients

Federal Buildings/Facilities
Department of Fisheries and Oceans
RCMP HQ “B” Division White Hills
Canada Revenue Agency
Passport Canada
Environment Canada
Public Health Canada
Correctional Services of Canada
National Research Council
Parks Canada- Signal Hill--Gros Morne

Our Clients

Provincial/Municipal Facilities
House of Assembly
Government House
Western Health Authority
Child Youth Family Services

Our Clients

Private Enterprise
John Cabot Building
Smallwood Building Corner Brook
RCMP “B” Division
Country Ribbon Chicken
Fortis Properties
Delta Hotel, Sheraton Hotel, Marriott Hotel
Private Security Individuals/organizations

RCMP Detachments Guards and Matrons Program

Commissionaire Worksites in Newfoundland and Labrador

Baie Verte	Clarenville	Goose Bay	New West Valley
Bay D'Espoir	Corner Brook	Grand Fall Winsor	Placentia
Bay St.George	Deer Lake	Harbour Breton	Port Saunders
Bell Island	Ferryland	Holyrood	Sheshatshiu
Bonavista	Flowers Cove	Lewisport	Springdale
Burgeo	Fogo	Manuels	St.Anthony
Burin	Forteau	Mary's Habour	St. John's
Cartwright	Gander	Mount Pearl	Trinity Conception
Channel Port aux Basques	Glovertown	Natuashish	Twillingate

Our Training

- Training Courses
  - Commissionaires Security Officer's Course
  - Commissionaires Supervisors Course
  - Service Advantage
  - PWSR
  - Loss Prevention
  - Crisis Prevention Intervention
  - Dealing With Difficult People
  - By Law Enforcement
  - Use of Force Training



By Law Enforcement



A Shared Service Between Communities

Commissionaires By Law Enforcement Opportunities

Example
Torbay/Portugal Cove/ St. Philip's/

By Law Enforcement

The highest obligation a state owes to its citizens is Public Safety.

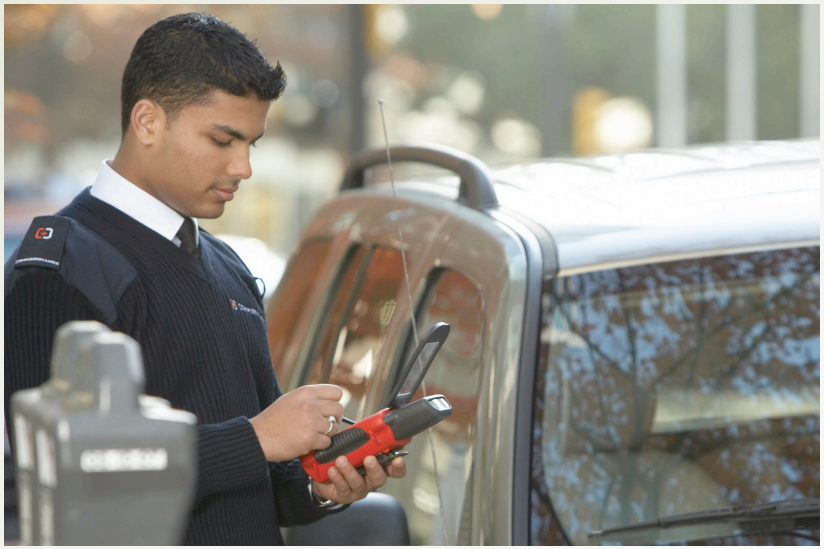
It is a matter both of safety and security



Commissionaires Can Help

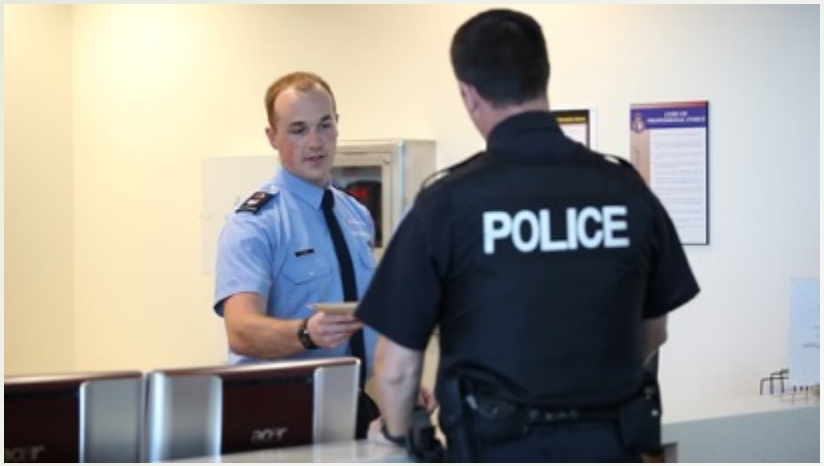
By Law Enforcement

- Federal, provincial, regional and municipal governments, all levels of responsibility for police services are contending with rising costs for police services
- In most jurisdictions in Canada, police services are no longer readily available due to rising costs and restricted budgets



By Law Enforcement

- Typically almost everything associated with public security was performed by fully-qualified police officers, as well as many other **Non Core** functions that are peripherally related to security.



By Law Enforcement

- Consequently, many cities and districts experienced a change of perception when it came to alternative approaches to the delivery of police services. There is now a growing acceptance of alternatives around the delivery of those aspects of public security that do not actually require a badge and a gun.





MAKE YOUR POLICING BUDGET DO DOUBLE DUTY

commissionaires.ca

COMMISSIONAIRES

Commissionaire By Law Enforcement Officers are typically engaged in these Non Core Police Services

- Enforcing town/city municipal by-laws
- Patrolling community business properties
- Patrolling community schools
- Patrolling neighborhood homes
- Patrolling parks and recreations areas
- Guarding crime scenes, fire scenes and accident scenes
- Crowd and traffic control
- Coordinate closely with RNC and RCMP
- Assisting in ground searches
- Assisting with police, fire and ambulance emergency scene response
- Process serving
- Off road (ATV) monitoring and control
- Special events security
- Building Permits/Zoning issues
- Nuisance or untidy property
- Investigations/Surveillance
- Responding to public complaints

By Law Enforcement –Coordination with Police Agencies





By Law Enforcement- Coordination with Police Agencies

COMMISSIONAIRES
TRUSTED · EVERYDAY · EVERYWHERE

Royal Newfoundland Constabulary

Resident Report Leads to Vehicle Confiscation

September 25, 2017 | 0 Comments

In early August a resident of Torbay reported improper use of an ATV on a public road in our community. The resident was able to also provide crucial video evidence of this taking place.

The complaint was made to the Town through our Commissionaires Security Services and it lead to a Royal Newfoundland Constabulary investigation.

In recent weeks, the investigation concluded and the ATV in question was confiscated.

The Town of Torbay would like to thank the Commissionaires and Royal Newfoundland Constabulary for their efforts in making our community a safer place to live. We also thank our ever-vigilant residents for providing reports of these issues. We understand the concerns you have and thank you sincerely for taking the time to report these issues.

By Law Enforcement

Cost

$40.00 per hour with new Marked Commissionaires Patrol Vehicle

$25.00 per hour with community supplied vehicle





MAKE YOUR POLICING BUDGET DO DOUBLE DUTY

commissionaires.ca

COMMISSIONAIRES



By Law Enforcement

- According to a public opinion poll conducted across Canada in 2014 on behalf of the Canadian Corps of Commissionaires, the majority of Canadians, municipalities and police service agencies support Commissionaires, a not-for-profit organization dedicated to providing employment for veterans working with police on non-core police services.

- Those surveyed ranked Commissionaires' training and experience, as well as veteran status, as key attributes enabling them to help meet the challenge and fiscal realities of policing in 2014.

1. 77% of Canadians polled support private security firms working with police services.
2. 87% of those Canadians polled favour Commissionaires over another private security provider for these services.
3. 89% of municipal decision makers and 95% of police services polled consider private security providers a good fit for their community.
4. 95% of municipal decision makers and 97% of the police services who expressed a preference would hire Commissionaires over another private security provider to work with them.

Perspector Data Slide - DO NOT EDIT

This slide holds any pictures that are used by 3D images created with Perspector.

The slide will not be displayed when the presentation is viewed as a slide show.

If you want to send the presentation to someone else for them to watch, you can delete this slide in the copy that you send (but keep your original presentation for future editing).