OUR ROOTS RUN DEEP

PROVINCE. PEOPLE. PLACE.

Presented by: Jocelyn Perry, President and CEO

Date: November 2, 2017

NEWFOUNDLAND POWER
A FORTIS COMPANY



IN THE BEGINNING - STRONG ROOTS





WHENEVER. WHEREVER.
We'll be there.

NEWFOUNDLAND POWER
A FORTIS COMPANY

OUR PROVINCE



Approximately

$470 million

will be invested into the system over the next five years.

WHENEVER. WHEREVER.
We'll be there.

NEWFOUNDLAND POWER
A FORTIS COMPANY

2016 HIGHLIGHTS

93% satisfaction rating when customers directly interact with employees.

86% Overall customer satisfaction rating.

We delivered electricity **99.9%** of the time.

2ND BEST YEAR ON RECORD

RELIABILITY

SAIDI = 2.24

(Duration in hours)

SAIFI = 1.36

(Frequency)

87% Response Time within 2 hours of getting called.

National Award Winners for Safety Excellence and Lifesaving.

WHENEVER. WHEREVER.
We'll be there.

NEWFOUNDLAND POWER
A FORTIS COMPANY

OUR EMPLOYEES



HURRICANE IRMA



OUR CUSTOMERS



INNOVATION - LOOKING FORWARD



THE PLACES WE CALL HOME




tap your potential
www.tapyourpotential.ca
FORTIS INC
WHENEVER. WHEREVER.
We'll be there.
NEWFOUNDLAND POWER
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